

Our Commitment to You

Data and Insights Team

Across our Trust Central Team, every team makes a commitment to our schools. Here are some of the ways each team supports our schools to make lives better for our children and young people. Below, you can see how the Data and Insights Team supports our schools.

1. Provide responsive Arbor support directly to schools, giving you quicker answers, bespoke guidance and reduced reliance on external support.
2. Visit schools when support is needed, during onboarding and beyond, offering practical help across data, Arbor, assessments, exams and GDPR.
3. Use efficient support systems that simplify processes, including clear call logging, joined-up case management and secure GDPR workflows.
4. Deliver regular face-to-face workshops, helping staff develop skills and confidence across key data systems and processes.
5. Support advanced Arbor functions, including payments, timetabling, meals, clubs and trips, helping services run smoothly for families.
6. Provide proactive support for censuses, statutory returns and assessments, with clear calendars, reminders and expert guidance.
7. Deliver clear assessment analysis after each data point, helping leaders identify strengths, gaps and priorities quickly.
8. Create professional custom report cards for schools, making it easier to share clear and branded information with parents and students.
9. Develop bespoke tracking and reporting tools for your school, aligned to curriculum, targets, interventions and performance measures.
10. Provide a central library of practical help guides, giving schools easy access to support whenever it is needed.



Rebecca Nightingale
Head of Data and Insights

