



ST TERESA
of **CALCUTTA**
Catholic Academy Trust

The Technology Levy

January 2025



Make Christ Known, Making Lives Better

Hope; Courage; Innovation

Our Mission and Values

Our Mission

Our Trust Mission is simple, it is to make Christ known, making lives better for our communities, our children, and our young people.

Our Values



Hope

Inspired by St Teresa of Calcutta, we are people of hope. We have a complete belief in the future we will build together. By offering our children, staff and schools' opportunities to grow and flourish, we make aspiration and ambition a reality. Our people, just like St Teresa are relentless and fiercely ambitious. We will always reach for that which seems to be just out of our grasp.



Courage

As modelled for us by St Teresa of Calcutta, we will have the courage to do what is right. As a community, we will not shy away from making decisions that ensure our communities thrive. We will be brave in our actions. As a truly Catholic organisation this courage will be most apparent in how we collectively support the most vulnerable.



Innovation

St Teresa of Calcutta changed the world. Together, we will always be pursuing new ideas and best practice in all areas of our work. We will prepare our children and young people for the world that awaits them. A world which they will shape and change.

Why a Technology Levy?



Jenny Bonson
Chief Information Officer

The St Teresa of Calcutta Catholic Academy Trust is committed to embracing the use of technology as a way of making lives better - ensuring that its use enhances how we teach as well as how students approach learning. As a Trust, we will provide a digital offer in line with modern expectations. Allowing our children and young people, staff, and the local communities we serve, enhanced opportunities to engage with digital technology in a way that allows their educational experience to align with the world in which they live.

The Technology Levy will be used to create a minimum standard of technology for all staff, children, and young people. This will ensure that they have a device capable of completing their role effectively and that all relevant content and applications are available on these. The levy will also be used to maintain the infrastructure to enable this technology to be used effectively across our schools - broadband, Wi-Fi and filtering will all operate at a level that enhances the learning environment and improves operational efficiency.

The IT Services Team



Murray Leach
Head of IT Services

Leads the IT Service Division including IT Support, Project Engineering and Business Analysis.



Adrian Plant
IT Service Desk Lead

Manages the IT Service desk and associated support procedures. Provides governance of incident management, service fulfilment, change management and problem management.



Julius Owiredun
Cloud Migration Specialist

Provides and designs cloud solutions including the use of SharePoint. Migrate schools to the cloud as part of our cloud first strategy.



Martin Brown
Network Manager

Provides first and second-line support for Secondary schools for software, hardware and network connectivity.



Simon Moore
Field Engineer

Provides first line support
for Primary schools.



Taz Shiekh
Field Engineer

Provides first line support for
Primary schools.



Nibras Ahmed
Support Engineer

Provides second line
support for Primary
schools.



Jake Heap
Technical Project Manager

Manages the organisation and
implementation of Trust wide
projects.

The Technology Levy Offer

The Technology Levy will be used to cover all the costs described below. It is anticipated the only technology costs that will be charged to school budgets are those for educational apps a school wishes to purchase at a local level. A fully managed IT service providing technical support will be offered in addition to this from the service charge.

Infrastructure

The levy covers:

- Broadband connectivity and Filtering.
- Telephony.
- Infrastructure Backup.
- Cloud Backup.
- Inventory.

Software as a Service

The levy covers:

- Arbor MIS, including payment and comms software.
- Office365 Licensing.
- Classroom Management Software.
- CPOMS
- Evolve
- CLEAPS

Hardware Maintenance & Renewal

The levy covers:

- In the first year a new device for all staff, with rolling replacements thereafter.
- Maintenance of student devices and renewal on a rolling basis.
- All necessary IT peripherals (screens, monitors, mice etc.)
- Maintenance of projectors/screens and renewal on a rolling basis.
- Maintenance of audio equipment and renewal on a rolling basis.

Breakages, Disaster Recovery & Contingency

The levy covers:

- Repair or replacement of damaged or broken equipment.
- Cost of disaster recovery in the case of a critical incident.
- Contingency to return systems to operating as usual following an emergency situation.

Digital Strategy

The levy covers:

- Movement over time to one between 2 devices for all children and young people.
- Movement over time to a core suite of educational applications.



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