ST TERESA
of CALCUTTA
Catholic Academy Trust

The Technology Levy
September 2025

Our Mission and Values

Our Mission

Our Trust Mission is simple, it is to make Christ known, making lives better for our communities, our children, and our young people.

Our Values

Hope
Inspired by St Teresa of Calcutta, we are people of hope. We have a complete belief in the future we will build together. By offering our children, staff and schools' opportunities to grow and flourish, we make aspiration and ambition a reality. Our people, just like St Teresa are relentless and fiercely ambitious. We will always reach for that which seems to be just out of our grasp.

Courage
As modelled for us by St Teresa of Calcutta, we will have the courage to do what is right. As a community, we will not shy away from making decisions that ensure our communities thrive. We will be brave in our actions. As a truly Catholic organisation this courage will be most apparent in how we collectively support the most vulnerable.
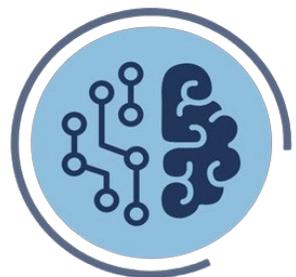
Innovation
St Teresa of Calcutta changed the world. Together, we will always be pursuing new ideas and best practice in all areas of our work. We will prepare our children and young people for the world that awaits them. A world which they will shape and change.
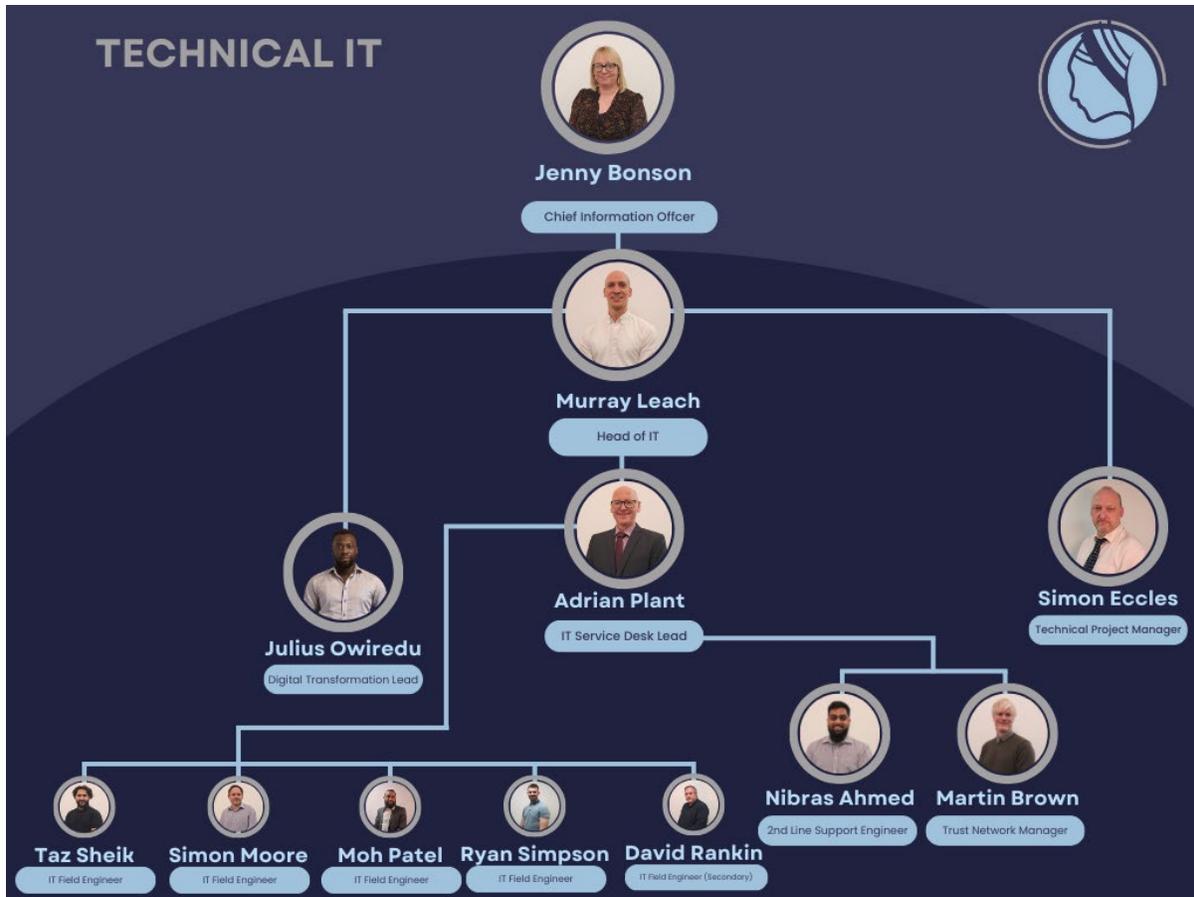
Why a Technology Levy?

The St Teresa of Calcutta Catholic Academy Trust is committed to embracing the use of technology as a way of making lives better – ensuring that its use enhances how we teach as well as how students approach learning. As a Trust, we will provide a digital offer in line with modern expectations. Allowing our children and young people, staff, and the local communities we serve, enhanced opportunities to engage with digital technology in a way that allows their educational experience to align with the world in which they live.

The Technology Levy will be used to create a minimum standard of technology for all staff, children, and young people. This will ensure that they have a device capable of completing their role effectively and that all relevant content and applications are available on these. The levy will also be used to maintain the infrastructure to enable this technology to be used effectively across our schools – broadband, Wi-Fi and filtering will all operate at a level that enhances the learning environment and improves operational efficiency.

Jenny Bonson
Chief Information Officer

The IT Services Team

TECHNICAL IT

Jenny Bonson
Chief Information Offcer

Murray Leach
Head of IT

Julius Owiredu
Digital Transformation Lead

Adrian Plant
IT Service Desk Lead

Simon Eccles
Technical Project Manager

Taz Sheik
IT Field Engineer

Simon Moore
IT Field Engineer

Moh Patel
IT Field Engineer

Ryan Simpson
IT Field Engineer

David Rankin
IT Field Engineer (Secondary)

Nibras Ahmed
2nd Line Support Engineer

Martin Brown
Trust Network Manager

Outline of Roles

The Technology Levy will be used to cover all the costs described below. It is anticipated the only technology costs that will be charged to school budgets are those for educational apps a school wishes to purchase at a local level. A fully managed IT service providing technical support will be offered in addition to this from the service charge.

Role	Description
Head of IT	Leads the IT Service Division including IT Support, Project Engineering and Business Analysis.
Cloud Migration Engineer	Provides and designs cloud solutions including the use of SharePoint. Migrate schools to the cloud as part of our cloud first strategy.
Technical Project Manager	Manages the organisation and implementation of Trust wide projects.
IT Service Desk Lead	Manages the IT Service desk and associated support procedures. Provides governance of incident management, service fulfilment, change management and problem management.
Trust Network Manager	Provides first and second-line support for Secondary schools for software, hardware and network connectivity.
First Line Field Technician	Provides first line support for Primary schools.
Second Line Support Engineer	Provides second line support for Primary schools, Secondary Schools and the Trust Central Team.

The Technology Levy Offer

The Technology Levy will be used to cover all the costs described below. It is anticipated the only technology costs that will be charged to school budgets are those for educational apps a school wishes to purchase at a local level. A fully managed IT service providing technical support will be offered in addition to this from the service charge.

Infrastructure

The levy covers:
- Broadband connectivity and Filtering.
- Telephony.
- Infrastructure Backup.
- Cloud Backup.
- Inventry.

Software as a Service

The levy covers:
- Arbor MIS, including payment and comms software.
- Office365 Licensing.
- Classroom Management Software.
- CPOMS
- Evolve
- CLEAPS

Hardware Maintenance & Renewal

The levy covers:
- In the first year a new device for all staff, with rolling replacements thereafter.
- Maintenace of student devices and renewal on a rolling basis.
- All necessary IT peripherals (screens, monitors, mice etc.)
- Maintenance of projectors/screens and renewal on a rolling basis.
- Maintenance of audio equipment and renewal on a rolling basis.

Breakages, Disaster Recovery & Contingency

The levy covers:
- Repair or replacement of damaged or broken equipment.
- Cost of disaster recovery in the case of a critical incident.
- Contingency to return systems to operating as usual following an emergency situation.

Digital Strategy

The levy covers:
- Movement over time to one between 2 devices for all children and young people.
- Movement over time to a core suite of educational applications.

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